

## NOTICE OF NONDISCRIMINATION

Head and Neck Associates of Orange County, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Head and Neck Associates of Orange County, Inc. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Head and Neck Associates of Orange County, Inc.:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact HIPAA Compliance Officer.

If you believe that Head and Neck Associates of Orange County, Inc. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance, within 180 days of the incident, with:

HIPAA Compliance Officer  
26726 Crown Valley Pkwy., Suite 200  
Mission Viejo, CA 92691-8003  
P: (949) 364-4361 • F: (949) 364-4495 • E-mail: [complianceofficer@hnaoc.com](mailto:complianceofficer@hnaoc.com).

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the HIPAA Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

# Multi-Language Interpreter Services

1-877-696-6775

<b>English</b>	ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call <b>1-877-696-6775</b> .
<b>Spanish</b>	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al <b>1-877-696-6775</b> .
<b>Chinese</b>	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 <b>1-877-696-6775</b> 。
<b>Vietnamese</b>	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số <b>1-877-696-6775</b> .
<b>Tagalog</b>	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag <b>1-877-696-6775</b> .
<b>Korean</b>	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. <b>1-877-696-6775</b> 번으로 전화해 주십시오.
<b>Armenian</b>	ՈՒՇԱԴՐՈՒԹՅՈՒՆՆԵՐ Եթե խոսում եք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվական աջակցության ծառայություններ: Ջանգախարեք <b>1-877-696-6775</b> .
<b>Russian</b>	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните <b>1-877-696-6775</b> .
<b>Japanese</b>	注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。 <b>1-877-696-6775</b> まで、お電話にてご連絡ください。
<b>Arabic</b>	لك ت توفر مجانا، اللغوية، المساعدة وخدمات العربيه، ت تكلم كنت اذا: ت نديه دعوة <b>1-877-696-6775</b> .
<b>Punjabi</b>	ਧਿਆਨ: ਜੇਕਰ ਤੁਹਾਨੂੰ ਪੰਜਾਬੀ, ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਸੇਵਾ, ਮੁਫਤ ਗੱਲ ਕਰ, ਜੇ, ਤੁਹਾਡੇ ਲਈ ਉਪਲੱਬਧ ਹਨ. <b>1-877-696-6775</b> ਨੂੰ ਕਾਲ ਕਰੋ
<b>Cambodian</b>	ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយភាសាដោយមិនគិតថ្លៃ គឺអាចមានសំរាប់ប្រើអ្នក។ ជូរ ទូរស័ព្ទ <b>1-877-696-6775</b> ។
<b>Hmong</b>	LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau <b>1-877-696-6775</b> .
<b>Hindi</b>	ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। <b>1-877-696-6775</b> पर कॉल करें।
<b>Thai</b>	เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร <b>1-877-696-6775</b> .
<b>Farsi</b>	راي گان به صورت زباني ت سه يلات ك نيد، مي گ ف تگو فارسي زبان به اگر ت وجه با. باشد مي ف راهم <b>1-877-696-6775</b> به گ يريد ت ماس شما به راي